

Technical Program Manager

JOB DESCRIPTION:

The Technical Program Manager is directly responsible for working with US customers on development of innovative protective packaging products to meet customer's needs. Works closely with Internal engineering and customer's engineering to determine feasibility of producing proposed printing and packaging for structural integrity, cost reduction, and utilization of green materials. The position is located in the South San Francisco Bay Area of CA.

Duties to be performed:

- Looks for and develops new business opportunities with new and current accounts
- Management of technology roadmap
- Manages special customer projects related to new technologies including, but limited, novel robots' manufacturer, more effective manufacturing lines, and quality control technologies to be used in NPI products/processes with R&D staff
- Understand and develop advanced Golden Arrow printing capability and provide printing expertise to Customers
- Analyzes 3D/2D drawings and specifications of packaging design to determine manufacturability, physical characteristics, manufacturing processes and formulation of materials required to meet customer needs
- Review customer Printing / AW specifications and deliver requirements to factory for sample production
- Designs solutions – identifies and analyze design flaws and redirects packaging design as needed
- Provides customer requirements and design criteria to Asia team for product development and design collaboration
- Assists in testing, analysis and selection in materials for packaging based on cosmetic quality, durability and cost effectiveness
- Collects FAI and Cpk data from tests and trial builds, and uses statistical tools for data analysis
- Provide print and packaging samples to customer for signoff

- Stay current for printing industry and print capabilities and remains current to maximize printing & packaging industry and print capabilities
- Manage document files with strict security and document control processes
- Work cross-functionally to lead the development and establishment of production processes, execution of Design of Experiments, and management of the build cycles production quality
- Communicates customer issues to management and national accounts representative quickly and works collaboratively to resolve problems
- Provides program / product related reports as scheduled or requested
- Proactively manages changes in project scope, identifies potential crises and devises contingency plans
- Identifies and communicates issues to management and internal teams quickly and works collaboratively to resolve problems
- Responsible for following up on action items and commitments associated with the project

REQUIREMENTS: BS in Mechanical or structural engineering, package engineering or equivalent; Fluency in English and Mandarin verbal and written; and 3 years of manufacturing engineering experience.

CONTACT: Will Visser, Associate Vice President at 408-868-4400, no less than Ten business (10) days starting from Sep. 10, 2019.

Complaints alleging misrepresentation of material facts in the labor condition application and/or failure to comply with the terms of the labor condition application may be filed with any office of the Wage and Hour Division of the United States Department of Labor.